



## Free Syrinx® Training at Vertikal Days 2009 June 24th & 25th



At the Executive Hire Show in February and at SED in May, we put on a number of complimentary training workshops for those Syrinx® users that were able to attend the event. The workshops went down well, and the feedback we received was very positive...

**Access Hire Nationwide Ltd – “Very informative.”**

**Land & Water Plant Ltd – “Informative.”**

**Marwood Group Ltd – “Very good.”**

**Phoenix Surveying Equipment Ltd – “Excellent.”**

**Premier Concrete Pumping Ltd – “Informative, well presented and simple to follow.”**

**Quattro Plant Ltd – “Very clear and informative.”**

We are very pleased to announce that we have worked with the organisers of Vertikal Days to arrange more 'free to attend' workshops across the two days of Vertikal Days, which runs on June 24th and 25th.

The workshops will be run by our trainers who have experience of working directly in the Plant and Tool Hire industry. Topics covered will include **CRM** (Customer Relationship Management), **Fleet Servicing** and **Staff Management**. All attendees will be given a factsheet specific to the attended workshop and a complimentary gift!

We see this as a great opportunity for you and your colleagues; it is a great way for you to say thank you to your staff by giving them a day out of the office to attend the exhibition and to take advantage of our complimentary workshops.

Places on the workshops are available on a 'first come, first served' basis but there are limited places available. Entry will not be permitted without prior registration. If you are interested in attending then please complete the enclosed form and fax it over **no later than Friday 12th June**. Alternatively, please contact Jane Luther at Higher Concept, on **0118 947 6669**.

You can register for Vertikal Days by visiting the Vertikal Days website at [www.vertikaldays.net](http://www.vertikaldays.net).



# Fax Back Form

Fax this form now + 44 (0) 118 946 4133

**Workshops will be held in a dedicated area in the Newton Stand**

**Date**

Wednesday 24th June  
Thursday 25th June

**Morning**

to be confirmed  
to be confirmed

**Afternoon**

to be confirmed  
to be confirmed

**Please advise us which of the three workshops you would be interested in attending**

|                  |                                   |  |
|------------------|-----------------------------------|--|
| CRM              | Logging customer calls            | Quotations                                   |
|                  | Microsoft Word Integration        | Mail Lists                                   |
|                  | Prospective Customers             | General customer maintenance                 |
| Staff Management | Setting up                        | Adding staff                                 |
|                  | Managing staff holiday / sickness | Logging company equipment                    |
|                  | Managing staff qualifications     | Qualifications required to operate machinery |
|                  | Reporting and reminders           |  |
| Fleet Servicing  | Setting Up                        | Breakdowns                                   |
|                  | Service Reminders                 | Parts Lists                                  |
|                  | Fleet Maintenance                 | Reporting                                    |

## Contact Details

Your Company Name: \_\_\_\_\_

Contact Name: \_\_\_\_\_

Contact Telephone Number: \_\_\_\_\_

## Attendee Details

Please enter the names of the people attending the workshop

|  |  |
|--|--|
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

